



# Global Truck Manufacturer

## Integrated Facility Services



ABM has partnered with one of the world's leading medium-sized and heavy duty truck manufacturers to standardize facility services, consolidate vendors at their sites throughout the U.S., and implement predictive and preventative maintenance programs.

### CHALLENGE

The client's operations involve many different types of facilities at multiple locations including manufacturing plants, a data center, 24-hour call centers, research and development laboratories, a design studio, warehouses, a general truck shop, a dynamometer (engine testing) building, a test track, and offices including a full kitchen/cafeteria and large training/conference rooms. They did not have a long-term maintenance program in place for keeping up the infrastructure of these various facilities. They also wanted to streamline services across their locations to save costs.

### Quick Stats

Service:  
Integrated Facility Services

2015 start date

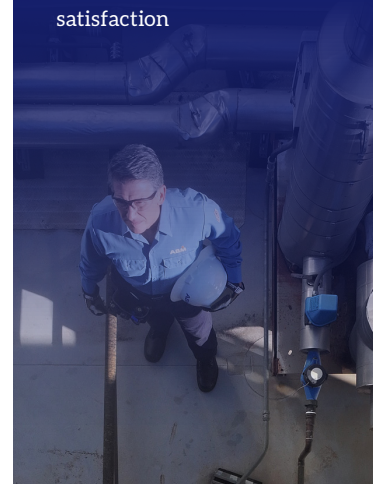
13 Sites

7.6 million  
square footage

268 employees

### ABM Benefits:

Decreased outages,  
reduced annual operating  
costs, increased customer  
satisfaction





## SOLUTION

ABM developed a plan that includes the following activities:

- Implementing a predictive maintenance program using vibration analysis and temperature scanning to verify equipment condition during operation
- Setting up a preventative maintenance schedule for planned outages
- Employing process mapping to identify inefficiencies and streamline processes
- Providing project input and management for roofing, RTU replacements, campus building management system, new fire alarm system, major renovations, and a new central chiller plant
- Providing all facility related compliance for the ISO 14001 Environmental Certification
- Implementing safety initiatives including daily safety talks and monthly on-line interactive safety training and participating on the client's safety committee

## BENEFITS

Through ABM's successful consolidated facility services, the client yielded these benefits:

- Reduced annual operating costs by more than \$500,000
- Reduced unscheduled outages and increased productivity through predictive and preventative maintenance programs

ABM's integrated facility portfolio includes the following services:

HARD SERVICES	SOFT SERVICES	OTHER SERVICES
<ul style="list-style-type: none"><li>• Operations &amp; Maintenance</li><li>• HVAC</li><li>• Mechanical</li><li>• Electrical</li><li>• Elevators</li><li>• Fire protection</li><li>• Certified repairs</li></ul>	<ul style="list-style-type: none"><li>• Cleaning (office, warehouse, and production)</li><li>• Landscaping</li><li>• Snow removal</li><li>• Reception</li><li>• Mail</li><li>• Indoor plant management</li><li>• Moves</li></ul>	<ul style="list-style-type: none"><li>• Call center</li><li>• Customized training initiatives</li><li>• Employing recruiting</li><li>• Building compliance</li><li>• Legal inspections</li></ul>

ABM's integrated facility services helped this client streamline operations.

Find out how we can make it possible for you by calling **866.624.1520** or visiting **ABM.com**.