



ABM Connect

Data Intelligence Platform

ABM Connect™

Real-time data. Real outcomes.

ABM brings together real-time facility, equipment, service, and third-party data into one dashboard to accelerate decision making and drive efficiencies and savings.

Your facility has valuable data that goes unseen. Data that enables you to make more informed decisions to increase occupant satisfaction, stay ahead of system and equipment maintenance, improve service quality, and drive both efficiency and cost savings. ABM Connect™ puts all this data to work in one place, in real time.

The power of unified, real-time data

ABM Connect is a data intelligence platform that unifies facility, financial, equipment, IoT, and service delivery data. It gives facility leaders trusted data to know more, take action faster, and drive real outcomes in service delivery and building performance, working with their ABM team. You gain a single view of aggregated real-time data to instantly see and validate facility services and performance. It simplifies finding the information you need.

The data to know: Transparent data enables leaders to take proactive steps to enhance everything from occupant satisfaction to operational and system performance. Data points the way to increase efficiency and decrease costs.

Tech powered by people: More eyes in your facility provide more complete and proactive information. Data is uploaded by ABM Teams via mobile devices, logging tasks and identifying issues seen throughout the day across virtually every square foot.

Instant insights: One dashboard delivers a single source of truth. Data-based validation of services is aligned to metrics, KPIs, and SLAs to be viewed by facility leads and ABM leads in the moment or historically. No waiting for the next QBR.

A single view of facility performance: Designed with clients, ABM Connect is purpose-built to excel in the complexity of facility engagement—factoring in human elements of service and engineering teams with data from the facility's BI, systems, and sensors.

Benefits include:



**REAL-TIME
DATA**



**ONE
DASHBOARD**



**FASTER, MORE
INFORMED
DECISIONS**



**SINGLE SOURCE
OF TRUTH**



**MORE EYES
ACROSS YOUR
FACILITY**



**DESIGNED FOR,
AND WITH,
FACILITY LEADERS**

How ABM Connect™ works

ABM Connect puts critical building data and metrics together in one place—in real time. With a click, you can access your data and understand performance and potential issues.



Data inputs

ABM Connect aggregates BI, CMMS, energy, engineering, financial, and service delivery data with data from third-party APIs and APIs unique for customers and their industries.

Metrics

Facility KPIs, tenant/occupant satisfaction scores, and SLAs with ABM are readily available in one dashboard. Key metrics are shared with ABM Operations leads so there is a common source of truth that accelerates issue resolution and problem-solving before the next QBR.

Facility performance

The ABM Connect Insights Dashboard displays core metrics for your facility along with financial, safety, governance, and quality control data.

Facility management

The same ABM Connect dashboard lets you monitor talent, work orders, contact, and service location information.

ABM Connect premium products

ABM Connect also provides access to premium products:

- Smart Routing to improve efficiencies around service delivery
- Predictive Maintenance to forecast building systems and equipment repair needs before failure
- Industry-specific products for Aviation and regulated industries, including Life Sciences (GMP) and Food and Beverage

Data intelligence that drives results

ABM Connect brings together its unique understanding of the systems and human elements that go into running a comfortable, efficient, and high-performing facility to drive outcomes across diverse industries.

ABM Connect is part of the reason why:

LaGuardia's new Terminal B received the highest recognition score for passenger experience in North America.

Global biotechnology leader reduced costly deviations and improved regulatory compliance with ABM Connect's digital logbook solution.

Real-time data. Real outcomes.

It's time to make faster, more informed decisions using in-the-moment data and not a record of the past. ABM Connect gives you transparent data and a common source of truth to unlock new performance, efficiencies, and savings across your facility.

Talk to an ABM Connect expert today by calling **866.624.1520** or visit **ABM.com/Connect**.

