

Turnkey Charging Solutions

Preventative Maintenance Programs



Broken EV chargers and offline software are an inconvenient obstacle to an enjoyable charging (and ownership) experience. To stay ahead of unforeseen outages and issues, ABM offers a range of Preventive Maintenance Programs designed to support our broad customer base.

SILVER

- One planned maintenance event annually
- Additional maintenance visits may be added upon request
- Guaranteed 12-24 hour response time (dependent on geographic location)
- 10% discount on ABM posted hourly rates
- EV charger operational training available at contract hourly rates with OEM provided material
- Fixed price service for commissioning (dependent on geographic location)
- Fixed price service for campaign maintenance
- ABM eMobility asset service and maintenance tracking
- Service dispatch management
- Parts coordination and supply

GOLD

- One planned maintenance event annually
- Additional maintenance visits may be added upon request
- Guaranteed 8-12 hour response time (dependent on geographic location)
- 0% discount on hourly rates for non-EV charger service requests
- EV charger commissioning included
- Customer dedicated ABM eMobility asset service and maintenance tracking
- Dedicated toll-free 24/7/365 service center
- Parts coordination and supply
- Part inventory management

PLATINUM

- One planned maintenance event annually
- Additional maintenance visits may be added upon request
- Guaranteed 4-6 hour response time (dependent on geographic location)
- 10% discount on hourly rates for non-EV charger service requests
- Detailed training program to include NFPA-70e, ARC flash and others.
- EV charger commissioning included
- Customer dedicated ABM eMobility asset service and maintenance tracking
- Dedicated service and maintenance coordinator
- Non-EV charger materials included
- Dedicated toll-free 24/7/365 service center

FLEET

- One planned maintenance event annually
- Additional maintenance visits may be added upon request
- Guaranteed 4-6 hour response time (dependent on geographic location)
- Onsite technical staff 8 hours/day Monday-Friday (staffing dependent on asset count)
- Non-maintenance activities involving EV charger equipment included
- Detailed training program to include NFPA-70e, ARC flash and others
- EV charger commissioning included
- Campaign maintenance management included
- Customer dedicated ABM eMobility asset service and maintenance tracking
- Dedicated service and maintenance coordinator
- Dedicated toll-free 24/7/365 service center
- Dedicated service and project managers (staffing dependent on asset count)
- Onsite part inventory management
- Uniform attire for site staff

Learn more at
abm.com/SimplifyEV
or call us at 888.681.1573