

Elevating the Landside Journey

INTRODUCTION

The airport passenger journey starts long before they reach the terminal doors...and doesn't end after they've retrieved their luggage upon arrival.

Foster a seamless, pain-free, forgettable-in-the-best-way landside experience with parking and transportation services by ABM. Our services help travelers begin (and end) their trips on the right foot.

Powered by ABM Vantage™



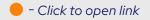
ONLINE BOOKING

Elevate your online booking functionality to eliminate parker anxiety before arrival. Parkers can select their lot (economy or premium) and be assigned a spot, easing full-lot worries and helping them get to their flights faster. Wayfinding then provides direction. Parkers can upgrade their reservation under the same convenient transaction. Our parking products increase revenue through targeted upselling and maximized parking utilization.

FRICTIONLESS ENTRANCE AND EXIT

Maximize your PARCS and Online Booking System functionality to facilitate an easy entrance and exit. Parkers either scan a QR code or cameras recognize their license plate number, offering a convenient no-cash, no-card, ticketless parking experience.









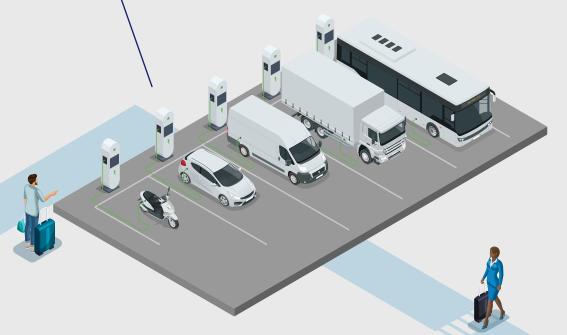
Once travelers or employees exit their lot, friendly ABM team members can welcome them onto one of our shuttles for transport to the terminal. We offer traditional gas-powered shuttles, alternative fuels solutions like CNG, propane, or biodiesel, and can even electrify your fleet, complete with EV charging infrastructure.



ABM

EV CHARGING

As more drivers switch to electric vehicles, the race is on to provide and monetize charging infrastructure. Airports with EV charging stations not only provide a convenient, desirable traveler amenity, they also generate substantial additional revenue. Our team can help asset owners maximize subsidy programs for our clients.





VALET

First-class travelers expect first-class amenities before they reach their plane seat. Offering a premium experience with valet at the terminal doors meets the not-cost-conscious traveler's need for comfort and convenience. Valet service also allows stack parking during peak hours to maximize space and increase on-site revenue.





CURB MANAGEMENT

Curbside can be chaotic, potentially ending an otherwise good trip on a bad note. Instead of reactively responding to driver disputes or managing disorderly traffic flow, our Travel Ambassadors proactively manage queues, taxis, and rideshares, representing the passengers, providers, and airports with equal professionalism and efficiency.







We transport

4.5+ million

passengers on shuttles daily

We operate a fleet

of 1,000+

airport
shuttles

We serve over



We park - - - -

1+ million

vehicles a day - - -

We employ

14K



team members

We've generated over \$1.5 billion

in client parking revenue



We serve **75+** airports globally

Our experienced team can help take your operations to new heights.

From innovative parking solutions to aircraft cabin cleaning, we deliver a comprehensive range of integrated aviation support services customized to fit your airport's unique needs.

TRANSPORTATION

- Shuttle Bus
- Parking
- Valet

PASSENGER SERVICES

- Wheelchair
- VBC (Vendor Behind Counter)
- Queue Management
- BSO (Baggage Services Officer)
- Skycap
- Concierge

FACILITIES MAINTENANCE

- Cleaning
- HVAC & Electrical

- Curbside Management
- EV Charging
- Ticket Verification
- AmbassadorInterline Transfer
- Security
- Passenger Assistance and Service
- General Maintenance
- Jet Bridges

Connect with ABM to get started. ABM.com/Airports | 866.624.1520



ABM *Vantage*™

By putting drivers first and unifying disconnected parking subsystems, ABM *Vantage* accelerates growth for your parking operation by enhancing the parker experience, maximizing revenue, creating operational efficiencies, reducing costs, and introducing new revenue streams. ABM *Vantage* is an Integrated Mobility Solution that takes smart parking to a fundamentally new level of integration, intelligence, and ease. Visit ABMVantage.com to learn more.

FACILITY ENGINEERING & INFRASTRUCTURE SOLUTIONS