

Leveraging Sensor Data to Support Reoccupancy

Data-Validated Occupant Reassurance

As you look at navigating the new normal of more flexible work, some occupants may be uncomfortable using common spaces. ABM can help. Through sensor technology, we can assist with creating a safer more transparent space for occupants.

CHALLENGE

A client in the owner-occupied space was evaluating how to bring more employees back to the office. Though their offices remained open, many employees were hesitant to come back to the office.

SOLUTION

In partnership with the client, ABM implemented a sensor-based solution that brought visibility into the servicing of their building. Displays were implemented outside conference rooms, desk clusters, and restrooms to display the last time spaces were cleaned. Occupancy information was also used to direct day-porter activity, ensuring that spaces were serviced before becoming visibly dirty.

BENEFITS

ABM's solution leverages sensor technology to create a safer workspace for reentry.

Through occupant surveys, we validated that:

- Employees who were coming to the office infrequently **strongly valued the increased visibility**
- Employees often felt **more comfortable using the restroom** and conference rooms
- Employees observed more **consistently clean** spaces during the day

For employees in the office less than 3 days:

100% recommended expanding the pilot to all facility floors

100% reported a positive outcome of the pilot, inclusive of being **more comfortable using the restroom**

100% indicated that **service visibility is extremely important** for them to feel comfortable using various spaces throughout the building



ABM helped this client provide their occupants with peace of mind.

Find out how we can make it possible for you by visiting [ABM.com](https://www.abm.com) or calling **866.624.1520**